

## Terms of Service

1. Check-in time: 3:00 pm-6:00 pm / Checkout time: 11:00 am
2. Please be sure to contact us in advance if your check-in time will be later than 6:00 pm. (Tel: 0739-43-5500)
3. Wearing outdoor shoes is prohibited in all guestrooms. Please use the slippers provided for you at the facility.
4. Room cleaning when staying for consecutive nights  
Please note that when staying for consecutive nights, regular room cleaning between noon and 3:00 pm will not be performed, and only the following services will be provided.  
Towel exchange, amenity replenishment, trash collection  
Regularly scheduled cleaning will be performed on the fourth day of a consecutive stay.  
When going out during your stay, please store your valuables in the safe in your room or leave them at the front desk.
5. Loud noises  
This facility offers accommodations with an extraordinary experience where you can quietly enjoy the sea and greenery from the terrace.  
Please stay quiet when on the terrace so that all guests can thoroughly enjoy the experience.  
In the event that complaints are received about guests making loud noises, this may be considered a violation of the Terms of Service, and the offending guests may be asked to leave the hotel immediately.  
Please also refrain from holding parties with large numbers of people or other behaviors that are prone to loud noises.
6. Use of guestroom terraces  
Barbecuing on terraces is prohibited.  
Doing so may activate the facility's smoke detectors.  
Terraces are open for socializing and other such uses until 9:00 pm.  
\*The use of fire (fireworks, bonfires, candles, etc.) on the grounds of the facility and on the beach is strictly prohibited.
7. Smoking  
Smoking is prohibited throughout the facility. \*Also prohibited on terraces  
Since many of our guests spend time on the terraces, smoking is also prohibited on terraces and in other outdoor areas.  
Please smoke only in designated smoking areas.
8. Cleaning fees arising from violations of the Terms of Service  
In the event of the following violations of the Terms of Service, guests will be billed separately for cleaning or repair costs.
  - 1) Smoking in the guestrooms: ¥20,000 (incl. tax)
  - 2) Bringing pets into the guestrooms: ¥20,000 (incl. tax)
9. Lost and forgotten items  
In the event that any personal items are found in your guestroom after checkout, the hotel will keep them for a period of three months.  
Any food or beverages found in guestrooms after checkout may be disposed of on the same day, regardless of their best-before or expiration dates.